



Agency

Whole of Government Performance Management System

Period: 2022

TOBACCO INDUSTRY AND MARKETING BOARD

SECTION A: Profile of the Ministry/Department¹/Agency (MDA)

1.	MDA: Tobacco Industry & Marketing Board
2.	Code: ²
2.a	MDA Vote Number:
2.b	Sector(s) Name(s): ³
	Code:

3. MDA Vision Statement:

 Towards sustainable tobacco production, enhanced marketing systems and improved livelihoods in Zimbabwe by 2025.

4. MDA Mission Statement:

• To promote the viable sustainable growth and marketing of the tobacco and related products through regulation and coordination of tobacco value chains.

5. 5a. National Priority Areas that the MDA is contributing to:

	Description of NPA
NPA 1	Economic growth and stability
NPA 2	Governance
NPA 3	E-protection & climate
NPA 4	Moving the economy up the value chain and structural transformation
NPA 5	Food security and nutrition

5b. National Key Result Areas that the MDA is contributing to:

		Description of NKRA
NKRA	Macroeconomic stability	
NKRA	Sustainable economic growth	

¹MDA refers to an institution with a separate budget vote

²The codes are system generated although they can be manually prepared

³If MDA belongs to many Sectors, start with the ones allocated more resources and also with the highest contributions to results

NKRA 3	Inclusive economic growth			
NKRA 4	NKRA 4 Public Service Delivery			
NKRA 5	Sustainable natural resource utilization,			
NKRA 6	Environment and climate protection			
NKRA 7	Structurally balanced economy			
NKRA 8	Food Security			
NKRA 9	Nutrition Security			

5c. National Outcomes that the MDA is contributing to:

	National Outcome
NOUC 1	Improved balance of payment
NOUC 2	Increased GDP
NOUC 3	Improved ease of doing business ranking
NOUC 4	Increase decent jobs
NOUC 5	Improved financial inclusion
NOUC 6	Enhanced service delivery
NOUC 7	Enhanced Ease of doing business
NOUC 8	Improved value addition
NOUC 9	Environment protected

5d. Sector Outcomes that the MDA is contributing to:

	Sector Name	Sector Outcome
SOUC 1	Fiscal Monetary & financial Sector	Improved revenue collection
SOUC 2	Productive and Services Sector	Improved growth in the agricultural sector
SOUC 3	Social	Improved financial inclusion
SOUC 4	Social	Improved decent jobs

SOUC 5	Fiscal Monetary & financial Sector	Improved public expenditure management
SOUC 6	Fiscal Monetary & financial Sector	Improved development assistance coordination
SOUC 7	Economic	Enhanced Ease of doing business
SOUC 8	Agriculture	Increased forest production and processing
SOUC 9	Economic	Improved earnings from trade in goods and services
SOUC 10	Agriculture	Improved value of Agro Processed Goods
SOUC 11	Agriculture	Quantity of tobacco produced (Mt)
SOUC 12	Agriculture	Improved Security of Tenure and greater investment in agricultural land

5.e. Key Contributing Partners

NOUC. Ref. No.4	SOUC.	Prog.	Contributing MDA	Other Contributors
NOOC. Rel. No.	Ref. No.	Ref. No.	Contributing WIDA	Other Contributors
3,4,5,6,7	1,3,4,5,7	1	RBZ Ministry of Finance Ministry of Industry & commerce OPC	Media Agencies
3,6,7,12	2,7,9,10,11,1	2	Min.O f Agric TRB ZIMRA	Tobacco merchants Auction Floors Farmer Organisations
8,9,10,13	2,6,8,10,11,1	3	Min. Of Agric Agro dealers TRB ZIDA Forestry Commission	Financial institutions Tobacco merchants Insurance Companies Agro manufacturers

⁴NOUC which the Ministry is contributing to

6. MDA Programmes and Outcomes

Prog. Code	Programme Name	Programme Outcome/s		
1	Policy and administration	1. Improved corporate governance		
2	Tobacco Industry Regulation	1.Improved compliance		
3	Sustainable Tobacco Production	1.Increased tobacco and alternative crops production 2.Improved tobacco quality		
		2.improved tobacco quality		

7. Terms of Reference

Tobacco Industry and Marketing Act (Chapter 18:20)

8. Policies Applicable for the MDA

	External Policies	Prog Ref	Internal Policies	Prog Ref
1.	Child labour Policy	3	Update on all HR Policies	1
2.	Sustainable production of tobacco	3	Waste Management policy	1
3.	Pollution management policy	3	Communicable diseases policy	1
4.	Afforestation policy	3	Communicable diseases policy	1
5.	National Gender policy	1		
6.	Youth Empowerment Policy	1,2,3		
7.	Sustainable development goals	1,2,3		
8.	NDS1 (2021-2025)	1,2,3		
9.	Constitution of Zimbabwe	1,2,3		
10.	Public entities and Corporate Governance Act (Chapter 10:31)	1		
11.	Public Procurement and Public Asset Disposal Regulation SI5 of 2018	1		
12.	Devolution Policy	1		

	External Policies	Prog Ref	Internal Policies	Prog Ref
13.	Produce Export Act (Chapter	1		
15.	18:17)			

SECTION B: PERFORMANCE FRAMEWORK FOR THE MDA

9. Programme Performance Framework

9.a. Programme Outcome Linkages

	Outcome Statement Policy Co	Policy Codo/s	Contribution		NPA ,	National KRA	National Outcome
		Policy Code/s	Partner/s	Description	Reference/s	Reference/s	Reference/s
Agency	Agency Programme (AP) 1:						
Policy a	nd Administration						
OUC1	Improved Corporate		Media	Awareness	2	4	3,4,5,6,7
	governance		Agencies	programmes	2	4	3,4,3,0,7
Agency	Programme (AP)2:						
Tobacc	o Industry Regulation						
OUC 2	Improved Compliance		Tobacco Merchants, Farmers Organisations	Information dissemination Ensure compliance	2	4	3,6,7,12
			Agency Program	me (AP)3:			
		Su	stainable Tobacc	o Production			
OUC 3	Increased Tobacco and alternative crops Production		Financial Institutes Tobacco Contractors Farmers Organisation	Increase access to funding Provision of inputs Farmer trainings	1,4	2,3,5,6	8,9,10,13
OUC 4	Improved Tobacco Quality		Tobacco Contractors Farmers Organisation	Provision of inputs Farmer trainings	3,4	2,3,5,6	8,9,10,13

	Financial	Irrigation &		
	Institutes	Curing		
		Facilities		

9.b Outcome Performance Framework

				Base	eline								Та	rgets						
Code	Outcome	Pro g: ref:	КРІ	Valu e	Yea r	J	F	М	A	M	J	J	A	S	0	N	D	Plannin g frame target	Toleran ce Level	Allowab le Variance
OUC 1	Improved Corporat e Governa nce	1	Customer Satisfactio n Index	72%	201 8												75%	75%	+-1%	+-3%
			Complian ce with Statutory regulation	100 %	202	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0	0
OUC 2	Improved complian ce	2	Complian ce Level with TIMB regulation (%)	-	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	0	0
OUC	1. Increased tobacco and alternativ		Tobacco Volume (million kg's)	259	201 9										250			250	10	+-25
3	e crops productio n		Alternativ e crops : %age of farmers income	-	-										5			5	+-0.2	+-0.5

	Improved	% of											
OUC	tobacco	tobacco	54	202					6E		6E	+-	
3	quality	Grades(1-	54	0					65		65	2.5	+-6.5
		3)											

T = Target AV = Allowable Variance

10. Outputs Performance Framework

	Outputs	Dimension	КРІ	Baseline						1	Γarg	ets								
				Value	Year	J	F	М	A	М	J	J	А	S	0	N	D	Planning Frame Target	Tolerance Level	Allowable Variance
_	ramme: Policy and inistration																			
	1 Improved Corporat	te																		
OP 1.1	Performance Appraisal conducted	QT	Number of appraisal conducted	2	2021						1						1	2	0	-1
OP 1.2	Vacancy posts filled	QT	Number of posts filled	4	2021		2				2							4	0	-1
OP 1.3	Internal processes digitalized	QT	Number of processes	2	2021										1			1	0	0
OP 1.4	Employees trained	QT	Number of Employees trained	70%	2021			2 5 %						25%			25%	75%	-0.01	-0.03
OP 1.5	Monthly procurement returns submitted	QT	Number of returns	12	2021	1	1	1	1	1	1	1	1	1	1	1	1	12	0	0
OP 1.6	Annual report produced	TM	By the 30th of June	1	2019						1							1	0	0
OP 1.7	Audited financial report produced		By the 31st of March	1	2020			1										1	0	0
OP 1.8	Budget approved	QT	By the 30th of October	1	2021										1			1	0	0
OP 1.9	Statutory meetings held	QT	By the 31st of March	1	2020					1								1	0	0

	ramme: Tobacco Indu lation	istry												
ouc	1 Improved complian	ice												
OP 1.1	Grower Registered	QT		145000	2021							145000	-5000	-14500
OP 1.2	Tobacco produced	QT:	Volume (mil kgs)	211	2021					##		250	-5	-25
_	rogramme: Sustainable Tobacco roduction													
ouc	_													

				Baseli	ne					Т	arge	ts								
	Outputs	Dimensi on	КРІ	Valu e	Yea r	J	F	M	A	M	J	J	Α	S	0	N	D	Planni ng Frame Target	Tole ranc e Leve	Allo wabl e Vari ance
OP 1. 1	Local Financing mobilised	QT	Million USD					15			3			45			60	60	0	0
OP 1. 2	Hectares establishe d Under Afforestati on	QT:	Hectare	106	202			15 0										150	+-5	+-15
OU(Qua	2 Improved	Говассо																		
OP 1. 1	Infrastruct ure Developed	QT	% Increas e of farmers utilising fuel efficien t barns Hectare										80				20000	80	+-2	+-8
			under														20000	20000	+-	+

				Baseli	ine					Т	arge	ts								
	Outputs	Dimensi on	КРІ	Valu e	Yea r	J	F	M	Α	M	J	J	Α	S	0	N	D	Planni ng Frame Target	Tole ranc e Leve	Allo wabl e Vari ance
			irrigatio n																1000	2000
OP 1. 2	Farmers trained	QT:	Numbe r of farmers trained	972 0	202					500 0		500 0			5000		5000	20,00	+- 1000	+- 2000

T = Target

A = Actual

AV = Actual Variance

PV = Planned Variance TL = Tolerance Level

QT:Quantity, QL: Quality, TM: Timeliness, CS: Cost

11.a. Programme Budget: (Budget Year - 2020)

										MD	A Budget	for the F	iscal ye	ar 2021					
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	2 0
Prog ram me	Minist ry Outco		Last	Year			Curr	ent Yea				Budg	et Year	-2021		Indicat Esti: FY		Indicat Esti: F	
of the Mini stry	me Ref and Descri ption	Origi nal Alloc ation	Revis ed budg et	Bud get Usag e	Actua I Varia nce	Origin al Allocat ion	Addition s (Reducti ons)	Revis ed budg et	Bud get Usag e	Actua I Varia nce	Allocat ion From CF	Reten tion Funds	Tota I Bud get	Plann ed Varia nce	Statut ory & other Resour ces	Estim ate	Plan ned Vari anc e	Esti mate	Pla nn ed Va ria nc e
Prog ram me 1	OC 1.1:xx	6,08 0,90 0		6,14 6,65 4	(65,7 54)	51,498 ,600					46,226 ,130					46,22 6,130		45,9 77,8 97	
	Budget- amme1	6,08 0,90 0		6,14 6,65 4	(65,7 54)	51,498 ,600					46,226 ,130					46,22 6,130		45,9 77,8 97	
Prog ram me 2	OC 2.1:xx	1,39 4,00 0		1,99 3,54 5	(599, 545)	18,153 ,600					19,104 ,780					19,10 4,780		20,1 47,0 19	
	Budget- amme2	1,39 4,00 0		1,99 3,54 5	(599 <i>,</i> 545)	18,153 ,600					19,104 ,780					19,10 4,780		20,1 47,0 19	
Prog ram me 3	OC 3.1:xx	348, 500,		169, 261,	179,2 38,88	1,763, 000,00					6,960, 000,00					6,960 ,000,		6,96 0,00	

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		000		115	5	0					0					000		0,00	
	OC 3.2xx	2,55 0,00 0			2,550 ,000	11,480 ,000					74,820 ,000					83,52 0,000		483, 720, 000	
	Budget- amme3	351, 050, 000	-	169, 261, 115	181,7 88,88 5	1,774, 480,00 0	-	-	-	-	7,034, 820,00 0	-	-	-	-	7,043 ,520, 000	-	7,44 3,72 0,00 0	-
Total of the Minist /MDA	try	358, 524, 900	-	177, 401, 314	181,1 23,58 6	1,844, 132,20 0	-	-	-	-	7,100, 150,91 0	-	-	-	-	7,108 ,850, 910	-	7,50 9,84 4,91 6	-

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11.b. Programme Budget – Economic Classification⁵: (Budget Year - 2020)

			ME)A					
			3 Y	EAR BUDGET					
1	2	3	4	5	6	7	8	9	10
Programme	Previous Year		urrent Year	1		Budget for Next 3 y			
of the MDA	Budget-Actual	Appropriation	Revised	Unaudited	Year 1	Year 2	Year 3		
			Appropriation	Outturn					
Programme 1	6,080,900.00	32,636,000.00			51,498,600.00	46,226,130.00	4E 077 906 E0		
Drogrammo 2	0,080,900.00	32,030,000.00			31,498,000.00	40,220,130.00	45,977,896.50		
Programme 2	1,394,000.00	16,236,000.00			18,153,600.00	19,104,780.00	20,147,019.00		
Programme 3									
	351,050,000.00	1,774,480,000.00			7,034,820,000.00	7,043,520,000.00	7,443,720,000.00		
Programme 4									
Programme 5									
Total Budget			_	-					
	358,524,900.00	1,823,352,000.00			7,104,472,200.00	7,108,850,910.00	7,509,844,915.50		
Economic									
Classification									
Expenses									
Compensation									
of Employees	102,918,000.00	355,396,200.00			585,582,129.57	702,698,555.48	772,968,411.03		
Use of Goods									
and Services	100,250,700.00	448,241,400.00			512,567,548.79	615,081,058.55	676,589,164.41		
Current									
Grants									
Social Benefits									
Subsidies									
Other									
Expenses	6,594,215.00	7,695,000.00			2,489,286.60	2,987,143.92	3,285,858.32		

⁵Economic classification will be provided by the MoFED. Insert them into the numbers from 1 to 5 above.

Acquisition of								
Non-Financial								
Assets								
Buildings and								
Structures		56,826,000.00			60,291,000.00	60,291,000.00	60,291,000.00	
Machinery								
and		106,436,000.00			152,528,400.00	76,264,200.00	76,264,200.00	
Equipment		100, 100,000.00			132,320, 100.00	7 0,20 1,200.00	70,201,200.00	
Other Fixed								
Assets		74,386,300.00			51,504,000.00	41,203,200.00	32,962,560.00	
Inventories								
Valuables								
Non-Produced								
Assets								
Capital Grants								
Capital								
Expenditure		237,648,300.00			264,323,400.00	177,758,400.00	169,517,760.00	
Loans								
Equity and								
Investment								
Fund Shares								
Insurance,								
Pension and								
Standardised								
Guarantee Schemes								
Scrienies								
Total Budg								
Total budg	568,287,815.00	2,872,332,900.00	-	-	8,469,434,564.97	8,607,376,067.96	9,132,206,109.26	

12. Human Resources

12.a – Budget Year

		Pr	ogran	nme 1		ı	Progran	nme 2		Р	rograr	nme 3		P	rogra	mme 4)		Mi	nistry	
No.	Category ⁶	Total Establi s- hment	Fill ed Po siti on s	Vac ant Pos itio ns	Pos itio ns req ues ted	Total Establi s- hment	Fille d Posi- tion s	Vac ant Posi tion s	Posi tion s req uest er	Total Establi s- hment	Fill ed Pos itio ns	Vaca nt Positi ons	Pos itio ns req ues ted	Tot al Est abli s- hm ent	Fill ed Po siti on s	Vac ant Pos itio ns	Po siti on s req ue ste d	Tota I Esta blis- hme nt	Fill ed Pos itio ns	Vaca nt Positi ons	Positi ons requ ested
1	Top Management	2	2			1	0	1	1	0	0	0	0					3	2	1	1
2	Middle Management	4	3	1	1	5	5			1	0	1	1					10	8	2	2
3	Supervisory Management	3	3			5	4	1	1	2	0	2	2					10	7	3	3
4	Operational and Support staff	5	5			20	20			5	4	1	1					30	29	1	1
5	Total	14	13	1		31	29	2	2	8	4	6	4					53	46	7	7

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⁶Category of Staff may be changed by the PSC from time to time. Ensure using the appropriate categories of staff that are valid at the time of preparing the SPP. Also note that the levels and grades will be extracted from the HRMIS and financial figures from the Business Planning and Consolidation system both being SAP.

12.b – Current Year

		P	rogramme	1	Progr	ramme 2	2	P	rogramme	3	Pro	gramm	e 4	ſ	Vinistry	,
No.	Category	Total Establi s- hment	Filled Positio ns	Vacant Positio ns	Total Establishme nt	Fille d Posit -ions	Vacant Positio ns	Total Establi - shme nt	Filled Positio ns	Vacant Positio ns	Total Establi - shme nt	Fille d Posi - tion s	Vacan t Posit- ions	Total Establi - shme nt	Fille d Posit -ions	Vacan t Positi -ons
1	Top Manageme nt	2	2		1	0	1	0	0	0				3	2	1
2	Middle Manageme nt	4	3	1	5	5		1	0	1				10	8	2
3	Supervisory Manageme nt	3	3		5	4	1	2	0	2				10	7	3
4	Operationa I and Support staff	5	5		20	20		5	4	1				30	29	1
5	Total	14	13	1	31	29	2	8	4	6				53	46	7

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12.c – Previous Year

		F	Programme	1	Pro	gramm	e 2	ı	Programme	3	Pro	gramm	e 4	7	Ministry	
No.	Category	Total Establis -hment	Filled Position s	Vacant Position s	Total Establi - shmen t	Fille d Posit -ions	Vacan t Positi- ons	Total Establi - shmen t	Filled Position s	Vacant Position s	Total Establi - shmen t	Fille d Posi- tions	Vacan t Posit- ions	Total Establi - shmen t	Fille d Posit -ions	Vacan t Positi- ons
1	Top Managemen t	2	2		1	0	1	0	0	0				3	2	1
2	Middle Managemen t	4	3	1	5	4	1	1	1	0				10	8	2
3	Supervisory Managemen t	3	2	1	5	4	1	1	1	0				9	7	2
4	Operational and Support staff	5	5		20	20		5	1	0				30	26	0
5	Total	14	12	2	31	28	3	7	3	0	0	0	0	52	43	5

13. Outcomes and Impact Analysis

No.	Outcome / Impact	Reference to		Cross-Linkages		Linkage to Sector/ National
NO.	Description	Outcome (OUC):	Shared Outcome/s	Contributing Entity	Contribution	Outcomes
	Programme 1: Policy and Adm	inistration				
	Impact					
1.			Improved Corporate	Auditor General	Audit services	
	Enhanced service delivery	1	Governance	PRAZ	Procurement	6
				MoFED	guidance	
	Programme 2: Tobacco Industr	ry Regulation				
	Impacts					
				Min Of Agric	Extension	
2.	Increased orderly marketing	2	Improved	ZRP	Regulatory	6,7
	systems		compliance	EMA	Enforcement	0,7
				Forestry commission		
	Programme 3: Sustainable Tob	acco and Alternative	e Crop production	1		
	Impacts					
			Increased tobacco	Min of Agric	Training and	
3.	Improved Economic Growth	3	and alternative	RBZ	extension	2,5
	improved Economic Growth	3		Banks	Provision of Funding	۷,۵
			crops production	Daliks	Provision of Funding	

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	Outcome / Impact	Reference to		Cross-Linkages		Linkage to Sector/ National
No.	Description	Outcome (OUC):	Shared Outcome/s	Contributing Entity	Contribution	Outcomes
4.	Increased value addition	3	Increased tobacco and alternative crops production	Min of Agric Farmer Organisations	Training and extension Farmer advocacy	5
5.	Enhanced environmental sustainability and management	3	Increased tobacco and alternative crops production	EMA Forestry commission,SAA	Regulation Establishment of forestry plantations	9
6.	Improved industry growth	4	Improved tobacco quality	Farmer Organisations Contractors	Farmer advocacy Provision of inputs and markets	2,5

SECTION C: STRATEGIES, ASSUMPTIONS AND RISKS

14. Strategies, assumptions and risks (take from stragic plan for 2022)

No.	Strategy	Assumptions	Risks	Mitigation
Progra	mme Outcome 1: Improved Corporate	governance		
1.		Clear goals and objectives	Only linked to compensation/incentives	Comprehensive job descriptions
	Implementing strong internal controls	Staff commitment	System override	Adequate staff training
	Exchange Programs (to learn from other regional and international companies)	Funds Availability	Flight Risk of staff	Consistent review of working conditions
Progra	mme Outcome 1: Improved Compliance	<u> </u>		
2.	Review regulatory adequacy and align with other related statutes.	TIMB has required skills and competences available to review regulatory adequacy	Review exercise make take long to be concluded	Lobby for requisite support from legislators
	Establish sound legal framework governing contract farming	TIMB has required skills and competences available	Scope of legal framework developed may not adequately cover expectations.	Undertake robust due diligence.
	Improve and facilitate transparent and equitable profitable sharing of expenses throughout the tobacco value chain (promoting the running of farming as a profitable business)	Contractors will have buy in of the proposed profit sharing model.	Some value chain actors may not be recognised and continue to benefit unfairly.	Engage consultants to undertake complete value chain mapping of all actors.
Progra	mme Outcome 1: Increased tobacco pr	oduction		

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No.	Strategy	Assumptions	Risks	Mitigation
3.	Advocate for an increase in local	Availability of funding	Inadequate funds	Engage local private players
	funding			
	Increase access to affordable inputs	Availability of funding	Farmers not paying back loans	Ensure fair pricing and curbing
				side marketing
	Reduce field and post-harvest losses	There is no resistance to	Slow adoption on measures to	Training farmers on loss
		alternative handling technology	reduce the losses	reduction initiatives
	Conduct Farmer Trainings	Skilled manpower is readily	Subsequent waves of the covid	Ensure all staff members are fully
	(Technical Skills) & Extension	available	pandemic	vaccinated
Program	nme Outcome 2: Increased Tobacco Su	stainability		
3	Develop agriculture diversification	Willingness by farmers to adapt	Slow adoption of new	Awareness and Incentivising the
	programme	and availability of markets	diversification programmes	new diversification programs
	Support sustainable afforestation programs	Availability of funds and land	Lack of cooperation by stakeholders	Awareness campaigns
	Enter into partnerships in Research	Shared common vision	High cost of research	Lobby private sector to support
	and Development and promote the			the research
	use of fuel efficient curing facilities.			

SECTION D: MONITORING AND EVALUATION

15.M&E Plan

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a.	Title of the Programme/Policy:	TIMB

b. Year of last **Formative** evaluation:

c. Details of **formative** evaluations carried out:

Year	Evaluation Issue Area	Evaluation Issue Area Findings				

- 4d. Date/s of next summative evaluation/s:
- e. Plan for next evaluations:

Year	Evaluation Issue Area	Major Issues/	Data Requirements	Frequency/	Estimated
		Evaluation Questions/ Points		Responsibility	Budget
2021	Organisational Performance	Compliance to policies, standards,	Statistical reports	Biannually	
		procedures	Performance appraisal	Annually	
		Employee performance	reports		
		Customer feedbacks	Physical inspections		
	Availability of services	Customer satisfaction	Survey reports	Annually	
		Stakeholder engagement	Stakeholder meetings		
	Tobacco production level	Inputs availability	Financial reports	Weekly	
		Capex	Purchase invoices	Monthly	
				Annually.	

B. Monitoring Plan

Ref. & Results	Outcome Descripti	KPI ⁷	Base	line	Target	Varianc	Data	MoV	Data	Instru-	Risks &	Assumptio Respon- Budgeta		Reporti ng to /
Categor	on		Valu e	Yea r	raiget	е	Source	IVIOV	Freq.	ment	ns	sibility	ry needs (\$ / Other)	User
ı	Programme 1	.: Programme	Policy	and Ac	dministration									
OUC 1	Improved corporate governan ce	complianc e with statutory requireme nt	100 %	202 0	100%complia nce to all relevant statutory instruments	0	Complianc e reports	Inspectio ns Audits	Quarterl y	Interview s Inspectio n reports	Commitme nt System override Biased reports	CEO		Minister
		-customer satisfactio n index	72%	201 8	75%	+/-3%	Survey reports	surveys	Biannual ly	Interview s	Flight risk of staff	CEO		Minister
1	Programme 2	: tobacco Ind	ustry R	egulati	ons									
OUC 1	Improved complian ce	% increase in complianc e level			-	0	Complianc e reports	Inspectio ns	Weekly, quarterl y	Site visits Interview s	System override			
ı	Programme 3:	Sustainable '	Tobacc	o Prod	uction									
OUC 1	Increased production	-Tobacco Volume (Million kgs)	259	201 9	259	+/- 25	TIMB statistical reports	Sales reports	Daily during selling season	TIMB IT system	System failure System efficiency	IT Manager		CEO

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Ref. & Results Categor Y	Outcome Descripti on	KPI ⁷	Base Valu e	Yea r	Target	Varianc e	Data Source	MoV	Data Freq.	Instru- ment	Risks & Assumptio ns	Respon- sibility	Specific Budgeta ry needs (\$ / Other)	Reporti ng to / User
		Alternativ e crops ,(%age increase in farmers income)			5	+/- 0.5	-Sales sheets from farmers -Assets accumulati on	Bank statement s	Annually	Interview s	Reliability of informatio n	Special Projects Manager		coo
OUC 2	Improved Tobacco quality	%age of tobacco grades (1- 3)	54	202 0	65	+/- 6.5	Statistical reports	Reports from the informati on departme nt	Daily during selling season	IT automat ed system	System failure	Informati on officer		coo

Output monitoring plans are prepared and implemented at the Programme level, but not at the Ministry level. This is to avoid duplication.

^{2.} The strategies that have been formulated by the Ministry will also be described in the Strategic Performance Plans (PSPP) of the Programmes.